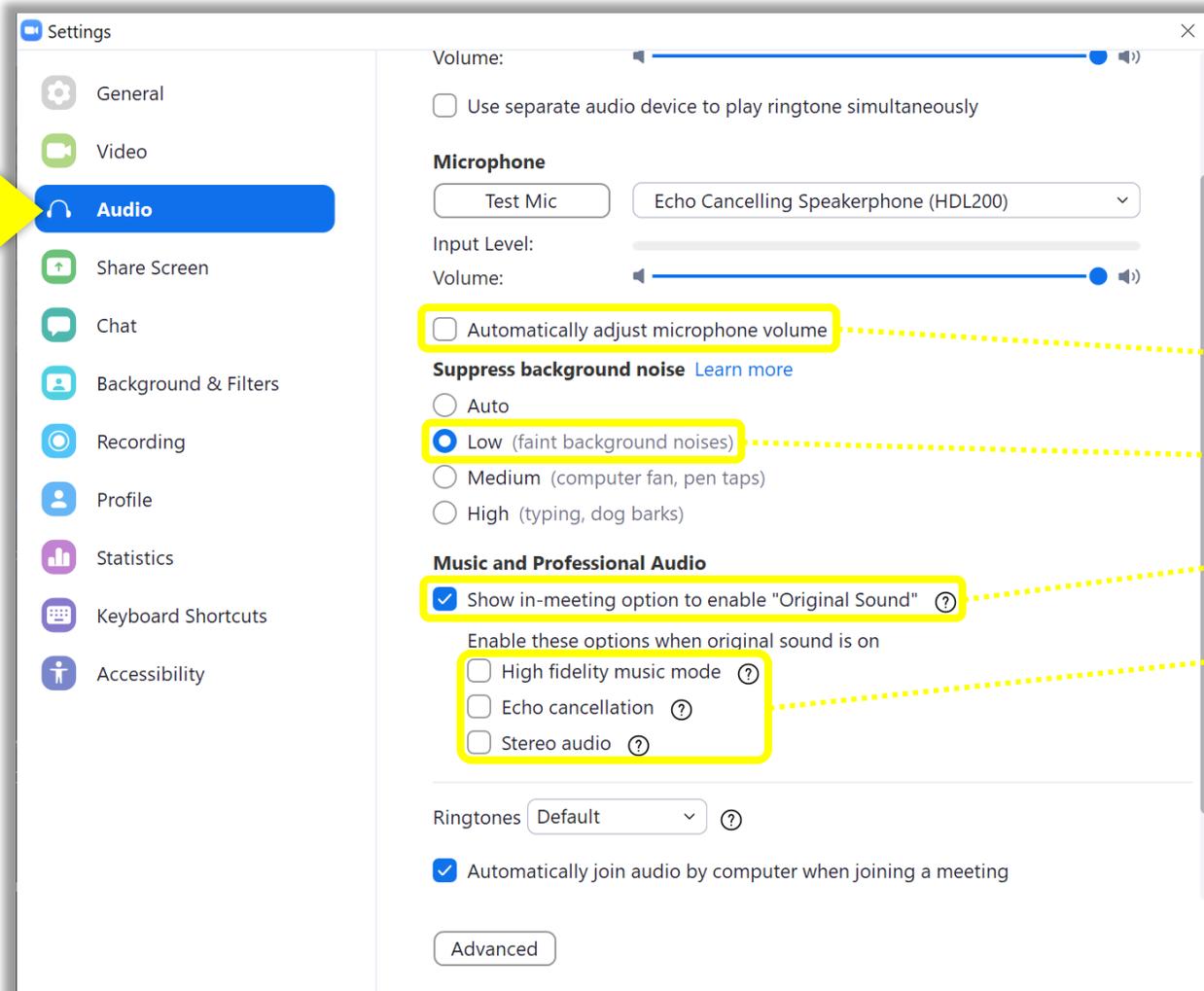




# Zoom Client settings

Recommended for Nureva HDL200, HDL300 Single/Dual



Inside your Zoom client, navigate to **Settings > Audio** tab:

● Automatically adjust microphone volume = **Unchecked (Off)**

● Suppress background noise = **Low**

● Show in-meeting option to "Turn On Original Sound" = **Checked (On)**

● Ensure High fidelity music mode, Echo cancellation and Stereo audio are all **unchecked (off)**

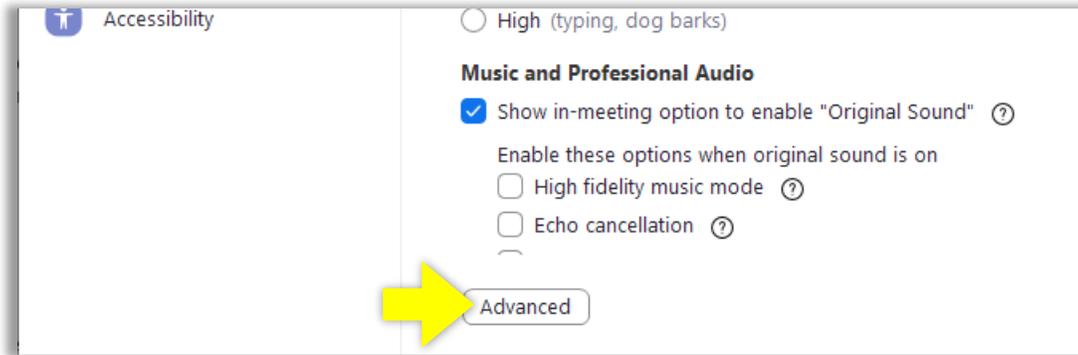
○ **IMPORTANT STEP:** While making a Zoom call, in the top left corner of the call window, ensure **Original Sound is turned On** for the HDLXXX microphone

Zoom Client version 5.7.1 (543)



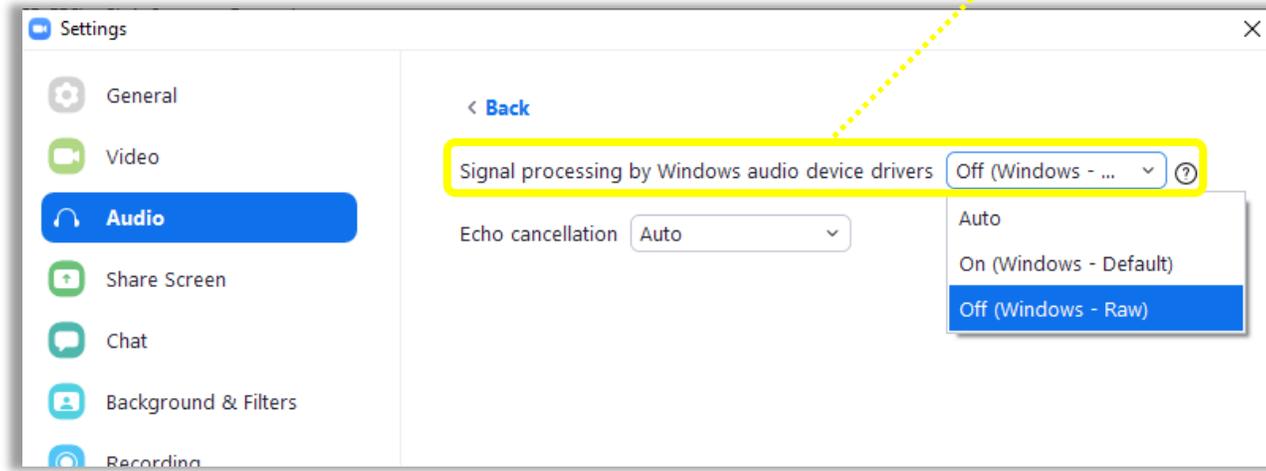
# Zoom Client settings (Windows only)

Recommended for Nureva HDL200, HDL300 Single/Dual



At the bottom of the **Audio** settings > click **Advanced**:

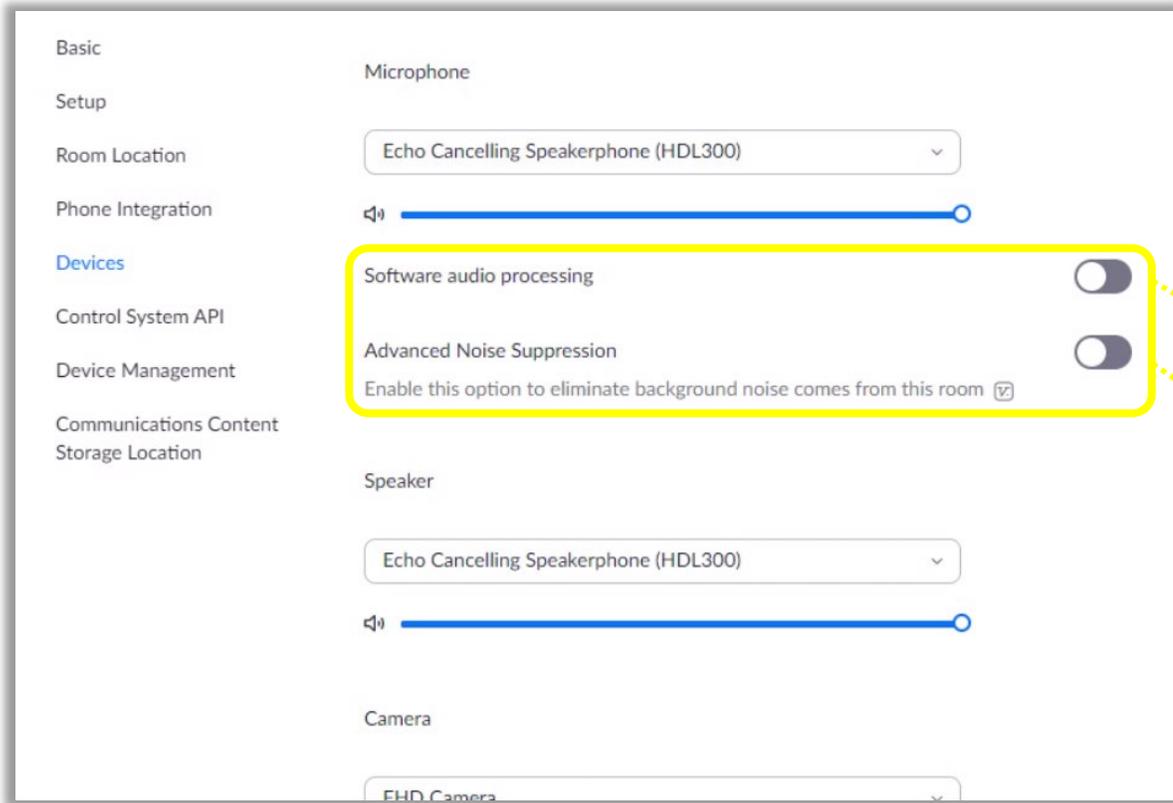
- Signal processing by Windows audio device drivers = **Off (Windows - Raw)**
  - Echo cancellation = We can ignore this because **Original Sound** will turn it off



Zoom Client version 5.7.1 (543)

# Zoom Client settings

Recommended for Nureva HDL200, HDL300 Single/Dual

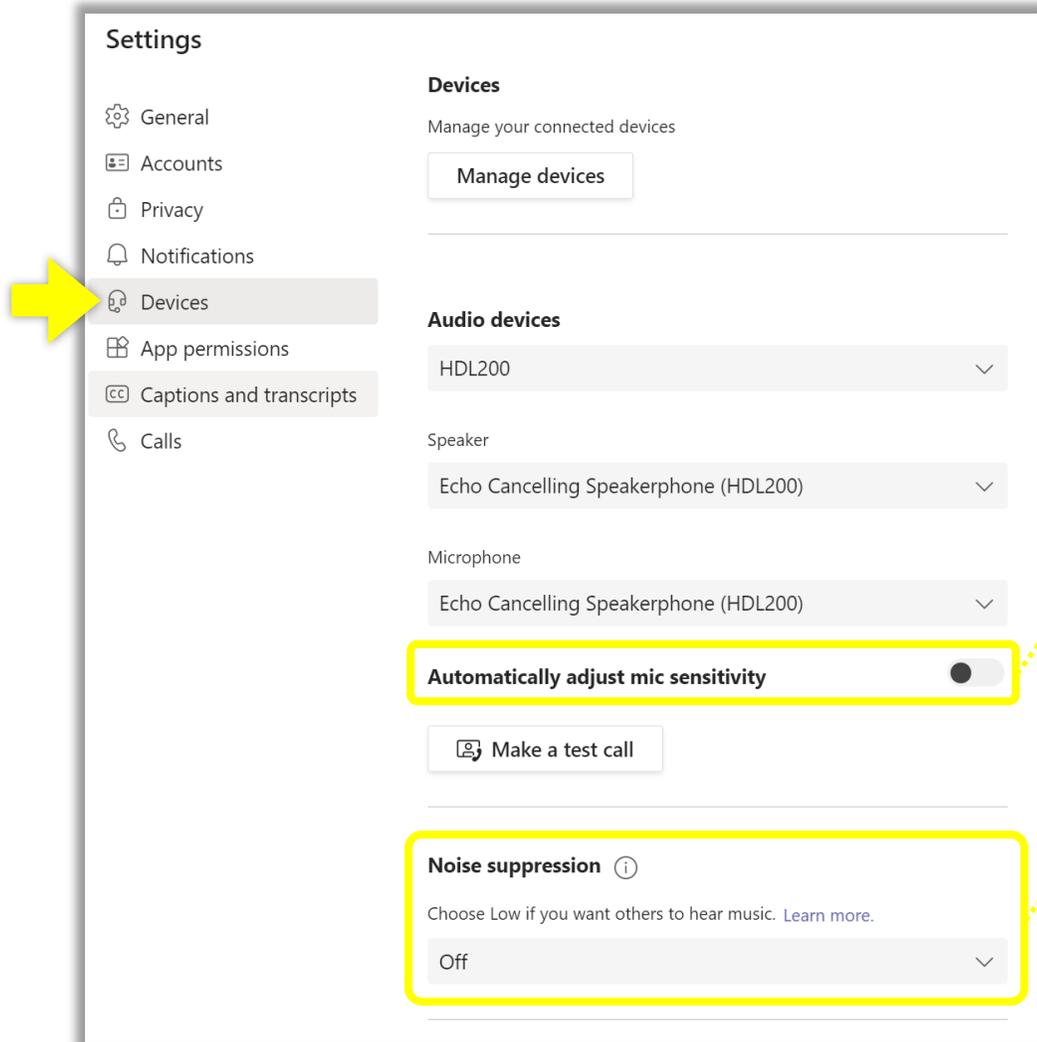


1. Login to the **Zoom web portal** to manage Zoom Rooms
2. Navigate to the Zoom Room you would like to manage
3. Click on **Edit > Room Settings** tab > **Devices**
4. **Turn off** all audio processing features:

- Software audio processing = **Off**
- Advance Noise Suppression = **Off**
- Automatically adjust Mic level = **Off**

# Microsoft Teams settings

Recommended for Nureva HDL200, HDL300 Single/Dual



Microsoft Teams version 1.4.00.16575 (64-bit)

Inside your Teams client, navigate to **Settings** > **Devices** tab:

- Automatically adjust mic sensitivity = **Off**
- **NOTE:** If you were on a call while changing this setting, you will have to disconnect and re-join the call the setting to change.
- Noise suppression = **Off**