

Zoom Client settings

Recommended for Nureva HDL200, HDL300 Single/Dual

Settings	×	1
General	Volume: • • • • • • • • • • • • • • • • • • •	
C Video	Microphone	
Audio Share Screen	Test Mic Echo Cancelling Speakerphone (HDL200) Input Level: Volume:	Inside your Zoom client, navigate to Settings > Audio tab:
Chat Background & Filters	Automatically adjust microphone volume Suppress background noise Learn more Auto	••••••••••••••••••••••••••••••••••••••
 Recording Profile 	 Low (faint background noises) Medium (computer fan, pen taps) Wish (taping, dep backgr) 	Suppress background noise = Low
J Statistics	Music and Professional Audio	Show in-meeting option to "Turn On Original Sound" = Checked (On)
Keyboard ShortcutsAccessibility	 Show in-meeting option to enable "Original Sound" (2) Enable these options when original sound is on High fidelity music mode (2) Echo cancellation (2) 	Ensure High fidelity music mode, Echo cancellation and Stereo audio are all unchecked (off)
	Stereo audio Image: Stereo audio Ringtones Default Image: Stereo audio Image: Automatically join audio by computer when joining a meeting	 IMPORTANT STEP: While making a Zoom call, in the top left corner of the call window, ensure Original Sound is turned On for the HDLXXX microphone
	Advanced	

Zoom Client version 5.7.1 (543)



Zoom Client settings (Windows only)

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At the bottom of the **Audio** settings > click **Advanced**:

Signal processing by Windows audio device drivers = Off (Windows - Raw)

• Echo cancellation = We can ignore this because **Original Sound** will turn it off



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Basic	Misrophone	
Setup	мсторноне	
Room Location	Echo Cancelling Speakerphone (HDL300) ~	
Phone Integration	də ————————————————————————————————————	
Devices	Software audio processing	
Control System API		
Device Management	Advanced Noise Suppression Enable this option to eliminate background noise comes from this room 😿	
Communications Content		
Storage Location	Speaker	
	Echo Cancelling Speakerphone (HDL300) ~	
	də ————————————————————————————————————	
	Camera	
	EHD Camera	

- 1. Login to the **Zoom web portal** to manage Zoom Rooms
- 2. Navigate to the Zoom Room you would like to manage
- 3. Click on **Edit** > **Room Settings** tab > **Devices**
- 4. Turn off all audio processing features:
 - Software audio processing = Off
 - Advance Noise Suppression = Off
 - Automatically adjust Miclevel = Off



Microsoft Teams settings

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Settings		I
	Devices	
段 General	Manage your connected devices	- 1
E Accounts	Manage devices	
Privacy		
\bigcirc Notifications		
ତ ତି Devices	Audio devices	
🕆 App permissions	HDI 200	~
© Captions and transcripts	HDE200	
𝚱 Calls	Speaker	
	Echo Cancelling Speakerphone (HDL200)	\sim
	Microphone	
	Echo Cancelling Speakerphone (HDL200)	\sim
	Automatically adjust mic sensitivity	
	පා Make a test call	
	Noise suppression (j)	
	Choose Low if you want others to hear music. Learn more. Off	~

Inside your Teams client, navigate to **Settings** > **Devices** tab:

Automatically adjust mic sensitivity = **Off**

NOTE: If you were on a call while changing this setting, you will have to disconnect and re-join the call the setting to change.

Noise suppression = Off

Microsoft Teams version 1.4.00.16575 (64-bit)